

ragledental.com	
DENTAL LABORATORY 301 S. 1st St, Champaign, IL 61820	DR PHONE # ( )
BEFORE PROCEEDING:  □ CALL TO DISCUSS RESTORATIVE OPTIONS  □ EMAIL DESIGN REVIEW IMAGES FOR APPROVAL  Allow 1 day for call, or 2 days when model work required.*	ADDRESS
CASE ENCLOSURES: UPPER LOWER QTY  IMPRESSIONS	TYPE OF CASE  □ NEW □ REPAIR □ REMAKE □ RUSH □ PROMO
□ PRE-OP MODEL □ STUDY MODEL □ BITE(S)	DELIVERY DATE  □ DELIVER BY 5 P.M. ON/

**FIXED PRESCRIPTION** 

□ PHOTOS EMAILED TO <i>PHOTO@RAGLEDENTAL.COM</i> □ FOLLOW IN–LAB SCHEDULE (Pt will be appointed after received)									
Please fill out all categories that are highlighted. Incomplete forms will automatically be put on hold.									
FULL SMILE DESIGN	CONTACTS	NOTES:	TEETH	-l #s					
☐ 2D MOTIVATIONAL MOCK-UP	□ LIGHT □ STANDARD** □ STRONG		1	17					
☐ 3D MOTIVATIONAL MOCK-UP	OCCLUSION		2	18					
☐ FUNCTIONAL/ESTHETIC	□ CENTRIC CONTACT		3	19					
DIAGNOSTIC MOCK-UP	☐ TAPEPULL (.10mm) ☐ VO1/Vertically out .35mm**		4	20					
<u>PROVISIONALS</u>	□ CUSTOM PREFERENCE <u>mm</u>		5	21					
□ RCAD TEMP	OCCLUSAL STAINING		6	22					
□ RCAD TEMP PLUS	□ NONE □ LIGHT**		7	23					
RESTORATION	□ MEDIUM □ HEAVY		8	24					
ALL-CERAMIC	☐ CONSTRUCT CROWN TO FIT PARTIAL	]	9	25					
□ CERA-LEUX™ HTZ	☐ PREPARE CROWN FOR FUTURE		10	26					
□ CERA-LEUX™ HTZ PLUS	PARTIAL		11	27					
□ CERA-LEUX™ HSZ	Note: Not indicated for e.max.		12	28					
□ CERA-LEUX™ HSZ PLUS	IF MINIMAL CLEARANCE	1	13	29					
□ CERA-LEUX™ e.max®	□ RELIEVE OPPOSING**		14	30					
BondedCemented	□ REDUCTION COPING	PLEASE INCLUDE PREOP MODEL FOR ALL ANTERIOR CASES	15	31					
☐ CERA-LEUX™ e.max® PLUS BondedCemented	☐ MAKE PERMANENT NOTE	FOR ALL ANTERIOR CASES	16	32					
MILLED FULL GOLD	ESTHETIC DETAILS   □ FOL	LOW DIAGNOSTICS	□ FOLLOW DENTURE M	OLD					
□ NOBLE (YELLOW)	☐ FOLLOW EXISTING PRE-OP ☐ MAI	(E IMPROVEMENTS †	#						
□ HIGH NOBLE (YELLOW)	☐ FOLLOW TEMP MODEL ☐ MAI	KE PERMANENT NOTE	☐ FUTURE TREATMENT	+					
SHADING									
STUMP SHADE:		_	_						
STUMP SHADE REQUIRED FOR ALL-C	ERAMIC CROWNS	700							
TOOTH SHADE:	<i>[</i>		<b>\</b> \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	<del>)</del>					
, ,	\	V V V	H/ \ - /\ - ,	H					
INC. BODY GIN.				9					
□ CUSTOM SHADE (SEE SHADEV	VAVE UPLOAD)								
`	nco is received								
*Case is placed on hold until a response is received.  **Standard unless specified. †See written instructions in Notes.  **DLEASE SEND:   Shipping Boxes   Shipping Labels									
CICNATURE OF REALTIST REQUIRE		NITICE LICENCE !		-					
SIGNATURE OF DENTIST REQUIRED	DE	NTIST LICENSE #	DATE						

## **CHECKLIST**

- ✓ Opposing
- ✓ Pre-Op Models
- ✓ Bite
- ✓ Small Items—Package separately
- ✓ Redo/Additions—Original Case Items
- ✓ Prescription—Completed and Signed

Place all items in the enclosed plastic bag within the delivery box and seal.

# **IN-LAB WORKING DAYS**

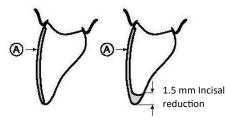
Working days do not include weekends, holidays, or in-transit days.

**All quick service cases must be prescheduled** by calling **800-742-3629** before the case is shipped. Time of receipt may affect turnaround time.

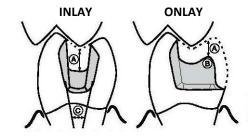
FIXED RESTORATIONS		NS	REMOVABLE RESTORATIONS		
	ZIRCONIA	7-8	COMPLETE DENTURE	5	
	LITHIUM DISILICATE	7-8	CAST FRAME	10	
	MILLED GOLD	4	METAL FREE FRAME	10	
	PROVISIONALS	5	SET-UP	3	
	DIAGNOSTIC MOCK	UP 5	FINISH	3	
	IMPLANT RESTORA	TIONS	FLIPPER (1-3 TEETH)	3	
	RCAD	SEE FIXED	CUSTOM TRAY/BITE		
	OEM	8-13	RIM/ BLEACHING TRAY	1	
	SURGICAL GUIDE	3	PROCESSED NIGHTGUARD	3	
	FULL-ARCH HYBRID	10-12	COMFORT H/S BITE SPLINT	1	

## **PREPARATION GUIDELINES**

#### ALL-CERAMIC VENEERS

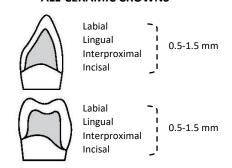


A. 0.3 TO 1.0 mm labial reduction



- A. 1.0-1.5 mm occlusal reduction
- B. Round all sharp line angles and occlusal edges, and eliminate undercuts
- C. Proximal and occlusal walls should have 6-8 degrees taper

# **ALL-CERAMIC CROWNS**



## **TERMS AND CONDITIONS**

# We honor VISA, MASTERCARD, AMEX and DISCOVER

All accepted orders represent contracts for the sale or repair and delivery of specially-manufactured goods, and are subject to the following terms and conditions:

TERMS: Client agrees to pay in full the stated price of the goods and services, plus any late payment penalties, and all costs of collection including attorneys' fees, if any. Payment due in full within ten (10) days of Client's receipt of each monthly statement. A late payment fee of 1 1/2% per month (18% per annum) shall be charged on any unpaid balances remaining thirty (30) days after Client's receipt of each monthly statement. Each order or work authorization constitutes a complete and separate transaction. Acceptance of new orders by Ragle Dental Laboratory, Inc. ("Ragle") shall not represent any accord and satisfaction and shall not relieve Customer of any pre-existing indebtedness to Ragle. Ragle may from time to time require a deposit or ship goods C.O.D. STATEMENTS NOT PAID WITHIN 45 DAYS WILL BE SUBJECT TO C.O.D. UNTIL ACCOUNT IS FULLY CURRENT. ACCOUNT BALANCES NOT PAID AFTER NINETY (90) DAYS WILL BE TURNED OVER FOR COLLECTION.

LIMTED WARRANTY/LIMITATION OF LIABILTY. Ragle warrants that all dental appliances are made according to client's specification and approval in the belief that the appliance will be useful and NO EXPRESS OR IMPLIED WARRANTIES ARE GRANTED BY RAGLE UNLESS (i) SPECIFICALLY GRANTED BY WRITTEN WARRANTY CERTIFICATE OR (ii) SPECIFICALLY GRANTED HEREINBELOW. RAGLE HEREBY EXPRESSLY DISCLAIMS ALL EXPRESS OR IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND ANY WARRANTY OF MERCHANTABILITY, UNLESS (I)SPECIFICALLY CONTAINED INWRITTEN WARRANTY CERTIFICATE PROVIDED BY RAGLE TO CLIENT OR (ii) SPECIFICALLY GRANTED HEREINBELOW. Client must examine all appliances and determine their fitness for any intended usage. Any use, sale, transfer, modification of the appliance or failure to reasonably notify and return the appliance to Ragle within fourteen (14) days shall constitute acceptance by Client. Subject to the return of an appliance that is placed and then fails, Ragle will repair or replace the appliance without charge for the cost of materials and workmanship or refund the original price paid, at Ragle's option, as follows: (1) Rcad screw-retained implant crowns up to 20 years; (2) all-ceramic, all-metal, single unit inlay, and onlay, (excluding Maryland and inlay/onlay bridges) up to 7 years; (3) porcelain-to-metal, and porcelain-to-zirconia up to 3 years; (4) dentures and partials including screw-retained dentures but excluding immediate dentures and partials, or dentures and partials sent to Ragle for repair or reconstruction, up to 1 year if the failure is due to defects in materials or workmanship; (5) thermoformed appliances and splints if the failure is due defects in materials or workmanship, provisionals, composite resin Maryland and inlay/onlay bridges, up to 6 months; (6) immediate dentures and partials, flippers, retainers, surgical stints, and radiographic guides, and all other dental appliances up to 30 days if the failure is due to defects in materials or workmanship. Client agrees to pay all other costs of adjustment, repair, and replacement of an appliance. If Client reasonably believes a defect in an appliance's workmanship or materials exists, Client may request return authorization to return the appliance from Ragle. Ragle will not replace any appliance or otherwise remedy any alleged appliance defect unless and until proper return authorization has been requested and provided in writing by Ragle. Upon obtaining a written return authorization, Client shall promptly return the appliance to Ragle with conspicuous markings clearly identifying the appliance delivered pursuant to the return authorization, or as otherwise directed by Ragle. Ragle shall, at its option, either refabricate or repair any appliance in question or give credit to Client in the original invoice amount of the appliance in question following its return to Ragle. Ragle reserves the right to deem any appliance void of warranty any one of the following applies: (a) client elects to proceed with fabrication of appliance in question beyond a Ragle employee notifying the Client of an issue that could compromise the integrity of the appliance, or an appliance was fabricated outside of the manufacturer's specifications for the material choice prescribed; (b) client elects to fabricate an appliance using a "reduction coping"; (c) appliance must be remade but Client has altered the preparation from which the original appliance was made; (d) client's annual remake percentage is above 5% of all Client's billings with Ragle for the preceding twelve (12) month period. (e) original appliance requiring replacement was not returned by client. All transactions shall be governed by the laws of Illinois. Acceptance of the goods constitutes acceptance of all terms and conditions herein.